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Exceeding Expectations

Target Audience

other person or persons.

negligence or ignorance.

For staff who work with people aged 18 and over, and who is or may be in need of care services by reason of impairment, disability, age or illness, and who may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation.

Adult Protection Level 1 (Awareness)

Abuse is a violation of an individuals human and civil rights, by any

Abuse may be perpetrated as the result of deliberate intent,

Aims

The aim of the course is for:

- Delegates to be able to recognize what is abuse.
- Delegates to understand the different types of abuse.
- Delegates to understand what makes individuals vulnerable.
- Delegates to understand what disclosure is.
- Delegates to understand what whistle blowing is.

Learning Objectives

Delegates will be able to:

- Identify when abuse has happened.
- Identify what constitutes as the types of abuse.
- Reduce the issues that make their individuals vulnerable.
- Support their individuals with disclosure.
- Report and record issues that may be witnessed or disclosed.

Course Duration

6 hours - 1 day